1E Empowers Branch Office Administrators & Simplifies Application Provisioning

Shopping™ 3.1 Dramatically Reduces the Time and Cost of Software Delivery

London & New York, Thursday 3rd December 2009 - 1E, a leading provider of software and services which reduce organizations’ IT costs and environmental footprint, today announced version 3.1 of its web-based self-service application provisioning tool, Shopping, which automates and simplifies the request, approval, license management and delivery cycle of software distribution.

There is a growing trend for organizations to delegate aspects of IT decision making to a regional business unit - or branch office - in order to increase agility and lower management overheads. With Shopping 3.1, branch administrators are empowered to make local decisions, such as which applications are available and who can approve them. Central IT retains overall governance and control and no changes are required to the existing systems management infrastructure.

Shopping 3.1 is packed with new features that empower branch office administrators, giving them greater control over the distribution process; reducing the costs associated with each request through automation; and minimizing the time taken to deliver an application to an individual end-user or department, while allowing them to focus on more strategic tasks. The solution also dramatically increases end-user satisfaction and productivity, as standard applications can be delivered in minutes from the initial request.

With Shopping 3.1, a regional or branch office administrator can now:

- choose which applications are published in their branch or site
- add approvers to their branch
- configure approval for the published applications
- view branch management reports

Shopping 3.1 is fully-integrated with Microsoft System Center Configuration Manager and Active Directory and offers increased platform support for Windows® 7 and Windows Server® 2008 R2 and enhanced scalability and performance.

“Managing IT centrally can often be time-consuming, expensive and difficult. With Shopping 3.1, branch office administrators spend less time fulfilling end-user requests, while individual end-users have greater control over and faster, automated, license-controlled access to the applications they need to get their jobs done,” says Sumir Karayi, CEO, 1E. “All 1E solutions are designed to offer a return on investment in under 12 months, creating attractive opportunities for branch offices and centralized organizations alike.”

Shopping has proven it is scalable and reliable in a live environment. At Syngenta, Shopping handled over 147,000 requests and saved over 50,000 man hours of IT support time. Mario Kunz, Global Client Services Lead at Syngenta, who has been using Shopping for the past six years, says: “The application is doing 100 per cent of what it was designed to do, and enabling our users to get the software they need to work effectively.”

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Pricing & Availability
Shopping 3.1 is available immediately. Please visit www.1e.com or call +44 (0)20 8326 3880 or US/Canada Toll Free +1 866 592 4214 for more information.

Webinar for Existing & Prospective Customers
Existing 1E customers and prospective customers are invited to find out more about Shopping 3.1 on Thursday 3rd December and Tuesday 9th December at 16.00 GMT. To register your interest for this session, please go to www.1e.com and click on the link to the webinars on the top right of our home page.

About 1E
1E helps its clients reduce IT costs and environmental footprint. Our expertise in providing leading-edge automation solutions, which reduce complexity, management costs and power consumption, has earned us the trust and confidence of over 12 million licensed users across 1,100 businesses in 42 countries worldwide. Customers include AT&T, Allstate Insurance, CSC, Blue Cross, British Airways, Dell Inc., DWP, HSBC, ING Investment Management, Marks & Spencer, Microsoft, Nestlé, Reed Elsevier, SABMiller, Syngenta, the US Air Force on behalf of the Pentagon and Verizon Wireless. For further information, please visit www.1e.com

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