Athena was designed with one thing in mind: helping you to manage your mobile enterprise with greater ease and effectiveness than ever before.

Athena is the industry’s leading mobile device management solution for Windows Mobile. And for good reason. It enables your IT staff to reduce support costs, improve application availability, enhance employee productivity, and optimize technical support delivery.

Athena does this with a unique approach that gives you more power over mobile devices than ever before. It captures and aggregates knowledge about your mobile devices, the applications they are running, and the networks they are operating on. Athena gives you the power to distribute software and settings from a central location.

To add more value, Athena provides a powerful set of interactive tools that let help desk personnel remotely troubleshoot and fix problems immediately, or assist end-users while utilizing live remote-control capabilities.

With Athena, whatever you can do with a mobile device in your hand, you can now do remotely.

Never before has your IT organization had the power to provide such a high level of service to the mobile worker.

Mobile devices play a critical role in business today. With that in mind, Odyssey Software and Microsoft have worked together to make the combination of Athena with Configuration Manager or Systems Management Server the most comprehensive and powerful solution for managing mobile devices remotely over the air.

The result? Athena management console add-ins for Configuration Manager and Systems Management Server. These add-ins are the key to extending Microsoft Systems Center solutions with advanced device management capabilities.

Athena integrates directly with Configuration Manager and Systems Management Server to leverage their infrastructure. All Athena features are exposed directly from the System Center administrator console. There’s no need to launch a proprietary console or deploy additional servers to access the powerful features of Athena.

Athena extends and complements the built-in device management capabilities of Configuration Manager or Systems Management Server with the Device Management Feature Pack (DMFP) for Microsoft Windows Mobile and Windows CE-based devices. It also complements mobile security and infrastructure products that provide features such as mobile VPN, device enrollment, policy enforcement, and settings management.

Athena’s extended capabilities include:

- Interactive Remote Tools
- Expanded Hardware and Software Inventory
- Extensive Networking Metrics and Statistics
- Automated Software and Settings Provisioning
- Optimized Over-The-Air (OTA) Operation
MANAGING FEATURES BETTER WITH FEATURE PACKS

Athena is designed with an extensible architecture, making it easy for you to upgrade or add new features. You don’t have to wait for—and invest in—new major product releases. Instead, Athena lets you upgrade incrementally by adding device management functionality with plug-in services that have been thoughtfully organized into feature packs. All Athena features are offered this way, so you can easily deploy the features that make the most sense for your enterprise.

There are four feature packs included with the Athena Configuration Manager and Systems Management Server solutions, all implemented with our plug-in architecture.

SOFTWARE PROVISIONING ▶ Simplify and streamline the centralized staging, distribution, and maintenance of software applications and updates. Distribute and apply preconfigured device settings to maintain common device configurations. Keep devices up to date automatically without the need for end-user interaction.

INTERACTIVE SUPPORT ▶ Remotely troubleshoot, diagnose, repair, and remote-control deployed devices. This improves the efficiency of IT and help desk personnel, and reduces the need to unnecessarily box and ship devices to a repair/service center.

ASSET REPORTING ▶ Identify, discover, and catalog all deployed devices. Gather extensive details on device hardware, software, and status, which are collected and transmitted up to a central server on a configurable schedule.

ADVANCED SECURITY ▶ Breathe easier with features that protect company assets when devices are lost or stolen. Restrict what device applications end-users are allowed to run to prevent non-productive device utilization or unnecessary help desk support calls when users curiously explore device features.

PROVISION | SUPPORT | MONITOR | SECURE

ATHENA KEEPS MOBILE BUSINESS MOVING FORWARD ➔

A productive mobile workforce can harness information, convert data into insight, and transform ideas into action.

Athena can deliver return on investment in as little as six months—lowering administrative and support costs, increasing uptime, and improving end-user satisfaction and productivity.

IT ADMINISTRATION BENEFITS

- Decrease in cost through the ability to trouble-shoot and solve users’ problems remotely
- Increased efficiency from fast, uniform distribution of applications and updates to mobile workforce
- Fast, low-cost deployment—uses existing consoles
- No additional servers or proprietary server software required

OPERATIONAL BENEFITS

- Savings in help desk and training costs
- Improved ROI through decreased downtime
- Improved user adoption and morale with a better end-user experience
- Reduced security risk through security management and access control
- Uses bandwidth efficiently—never interferes with business operations

ODYSSEY SOFTWARE is a leading provider of enterprise-class device management software solutions for all Microsoft device platforms: Windows Mobile, Windows Embedded, and Windows. Our mission is to provide industry-leading software solutions that make it easy and cost-effective for IT organizations to manage and support the complexity of mobile enterprise deployments, unlocking the true potential of the mobile workplace by connecting people with information, colleagues, clients, and applications to drive new business opportunity—moving mobile business forward.